

SERVICE ANNOUNCEMENT

7/2022



THRUSTMASTER OF TEXAS IS LAUNCHING A NEW SERVICE!

Attention All DP ICON Users,

We are pleased to announce that effective immediately, Thrustmaster of Texas will be providing service and product support for all ICON DP Systems. Our customer support features include:

- Remote Support
- Spare Parts
- On-site Field Experts
- 24 HR Customer Support



COMPANY OVERVIEW

Thrustmaster, in business since 1984, is a world-leading designer and manufacturer of marine propulsion systems and dynamic positioning systems for vessels of all types and applications.. We have grown into a leading supplier of thrusters ranging from 75 kW to 8 MW, serving customers all over the world. Our headquarters in Houston, Texas consists of the largest manufacturing factory of marine propulsion and dynamic positioning equipment in the world; with complete fabrication, machining, coating, assembly and testing carried out at the facility. All equipment systems are designed in-house by Thrustmaster's multi-faceted engineering department for mechanical, hydraulic, electrical and electronic design.



Houston, Texas Facility



CUSTOMER SUPPORT

Thrustmaster of Texas offers a customized service package accompanying our customers throughout the entire product life-cycle. Benefiting from nearly 40 years of marine experience, Thrustmaster customers are in good hands- both before and after the purchase.

The focus is always on customer satisfaction, efficient operation of the Thrustmaster products, and on short repair and maintenance times. Thrustmaster strives to exceed in:

Supporting installed propulsion equipment all over the world with our global service network.

Providing installation commissioning, maintenance, and upgrades on our full line of propulsion and control products.

Servicing the full line of Thrustmaster Propulsion and Control products including:

- Azimuth Thrusters
- Dynamic Positioning Systems
- Water Jets
- Tunnel Thrusters
- Retractable Thrusters
- Hydraulic Propulsion Outdrive Units





CUSTOMER TRAINING

Our mission is to provide quality training covering operation and maintenance of Thrustmaster of Texas, Inc. systems. Proper training and troubleshooting processes reduce downtime and repair costs. We offer custom tailored training courses based on actual Thrustmaster systems and training needs. Training classes can either be held onsite or in classroom/technical rooms at approved locations.

Dynamic Positioning

[ICON Version 2.X Operator Training](#)

[ICON Version 3.X Operator Training](#)

[ICON Ver2.X and 3.X Maintenance](#)

Control Systems

[Thrustmaster Controls Training](#)

Please provide your training needs to the below contacts for a custom training quote.

For further information please contact:

Thrustmaster of Texas Inc.

6900 Thrustmaster Dr., Houston, TX 77041

Phone: 713-937-6295

Email: service@thrustmastertexas.com or Service.Icon@ThrustmasterTexas.com

