

**24 Hour Service & Parts Hot Line:**

**+1 713-937-6295**

**CALL ANYTIME FOR SERVICE & PARTS**



## PRODUCT SUPPORT

*"Worldwide support throughout the life of the product!"*

*Spare Parts, Service, and Training for  
THRUSTERS, CONTROLS, POSCON and ICON DP SYSTEMS*

Thrustmaster of Texas offers worldwide, customized service support for all of our products, for their entire life-cycle.

Benefiting from nearly 40 years of serving the marine industry, Thrustmaster's customers are in trusted hands both before and after their purchase.

The focus is always on complete customer satisfaction, reliable operation of the Thrustmaster products, and on reducing repair and maintenance times.

Installation, commissioning, and maintenance of propulsion equipment worldwide is the commitment from our global service team.

Providing maintenance guidance, upgrade opportunities, and recommended spare parts are all part of this service team's commitment.

Additionally, Thrustmaster can support the overhaul of end of life thrusters from other thruster manufacturers.

Thrustmaster Product Support has one powerful & simple rule: *"We strive to always give our customers more than they expect to get!"*



\* Field Services \* Parts \* Inspections \*  
Maintenance \* Commissioning \* Technical \*  
Services \* Warranty \* Training \*

### **Product Support Group Contacts:**

#### **Service Support:**

[service@thrustmastertexas.com](mailto:service@thrustmastertexas.com)

713-937-6295

#### **Parts Support:**

[Parts@thrustmastertexas.com](mailto:Parts@thrustmastertexas.com)

713-937-6295

#### **ICON DP System Support:**

[Service.Icon@thrustmastertexas.com](mailto:Service.Icon@thrustmastertexas.com)

713-937-6295

#### **Product Support Manager:**

**Tyson Griffin**

[Tyson.Griffin@thrustmastertexas.com](mailto:Tyson.Griffin@thrustmastertexas.com)

713-937-6295

#### **Product Support Services Includes:**

- 24/7 Service & Parts Response
- System Troubleshooting
- Mechanical, Hydraulic, & Electrical
- Emergency Service
- Condition Inspections
- Installation & Commissioning
- Technical Services & Field Engineering
- Upgrades and Modifications
- Customer Training
- Laser alignment
- Strand jack equipment rental and operations

